

# Getting Started

## PennCard

**150 Franklin Building**  
**3451 Walnut Street**  
**Philadelphia, PA 19104-6205**  
215-417-CARD  
penncard@pobox.upenn.edu  
<http://www.upenn.edu/penncard>  
Open during regular University business hours: Monday - Friday, 9 AM - 5 PM

The PennCard is the official identification card of the University of Pennsylvania and is required for all students. Your PennCard gives you access to many University facilities and services including PennCash, the Graduate Student Center, libraries, recreation centers, campus transit, and more. Your first PennCard is free. Lost, stolen, or damaged cards can be replaced for a fee.

Before arriving on campus, new students can have their cards pre-made by sending in a digital photo. Sign up for this service through Campus Express (see below).

## PennKey

<http://www.upenn.edu/computing/pennkey>

Your PennKey name and password gives you access to PennNet, a Penn email account, and many other essential online services. See the PennKey website for details on obtaining a PennKey and password.

## Campus Express

215-898-2489  
<http://campusexpress.upenn.edu>

Campus Express is your one-stop shop for many essential student services. You can visit Campus Express online before you arrive on campus to sign up for your PennCard, order textbooks, buy a new computer, purchase a discounted semester-based transit pass, learn about banking options, register your property and many other services. You'll need your PennKey and password to enter.

You can also visit the Campus Express Center at Houston Hall (3417 Spruce Street) from September 2 - 4, 2009 for services such as:

- PennCard - Pick up your pre-made PennCard, have a new PennCard made and add PennCash to your PennCard.
- Penn Dining Services - Purchase/confirm meal plans and add Dining Dollars to your PennCard.
- Transportation - Receive information about getting around campus, University City and Philadelphia and pick up your pre-purchased student transit pass.
- Property Registration - Register a bicycle, laptop computer, electronic device or any other piece of property with Penn Police, and purchase locks to secure them.
- Banking - Set up a bank account.

## Penn InTouch

<https://sentry.isc.upenn.edu/intouch>

Penn InTouch gives you secure access to enrollment and financial information via the web. Use your PennKey and password to log on for:

- Billing information
- Financial aid application status and awards
- Student loan application status, disbursements and loan history
- Online course registration
- Course schedules and academic records
- Updating selected address information

If you wish to authorize other individuals, such as a parent or spouse, to have access to your financial or academic information, you must provide that permission through PennInTouch. Otherwise, the federal government may not allow Penn to discuss these matters with others. More information on the Family Educational Rights and Privacy Act (FERPA) can be found at [www.upenn.edu/osl/confiden.html](http://www.upenn.edu/osl/confiden.html).

## PennPortal

<http://www.upenn.edu/pennportal>

The PennPortal web page bundles together links to important information for students. Log in with your PennKey and password.

# Living Here

## Living in West Philadelphia

University City District  
<http://www.ucityphila.org>

University City Network  
<http://www.ucnet.com>

Penn is situated in the University City section of West Philadelphia. This international, multi-cultural area is full of offerings that reflect its diverse populace. West Philadelphia is home to the Philadelphia Zoo, Bartram's Garden, parks, cultural institutions, ethnic restaurants, and many types of 19th and early 20th century architecture. It is also a community of health care, research, and educational institutions. In short, West Philadelphia is a great place to live.

## Directions to Penn

<http://www.admissionsug.upenn.edu/visiting/directions.php>

There are multiple modes of transportation to and from Philadelphia. For comprehensive directions to Penn visit the web site.

## On-Campus Housing in Sansom Place

### About Sansom Place

<http://scs.business-services.upenn.edu>

To apply for Sansom Place Housing, see: **Department of Housing and Conference Services Assignments Office**  
**3702 Spruce Street, Stouffer Commons Philadelphia, PA 19104-6027**  
215-898-8271  
[living@pobox.upenn.edu](mailto:living@pobox.upenn.edu)  
[www.upenn.edu/housing](http://www.upenn.edu/housing)

The University provides on-campus housing to graduate and professional students in Sansom Place. Another option is to work as a Graduate Associate in the undergraduate College Houses or as a Sansom Advisor in Sansom Place in return for free housing.

Sansom Place is a great option for graduate students new to the University or the Philadelphia area. The Sansom Place staff can share their knowledge of the University's many resources and opportunities. Informal get-togethers, study breaks, and other activities create an active and stimulating environment. The Sansom Community Services Office provides onsite and campus wide support, guidance, advocacy, and resources to foster an intellectually stimulating and compassionate community for graduate and professional students.

There are several styles of apartments and rooms to choose from in Sansom Place. Spouses or life partners may live with a grad student, but no children or pets are permitted. For additional information, please see the website.

Sansom Advisors, significantly comprised of graduate and professional students, live in Sansom Place and strive to cultivate an environment that is consistent with the University's mission of academic excellence and driven by resident interest and involvement. To apply for a position, see the website.

Each of the 11 undergraduate College Houses has a diverse team of Graduate Associates (GAs). They advise, assist, and mentor the undergraduate residents. GAs sponsor or join in the numerous academic and co-curricular activities of each College House, and are provided with a free single occupancy room and a generous meal plan in the College Houses. The application process for the 2009-10 academic year begins on December 1, 2008. Applications are accepted until all vacancies have been filled. Detailed information and the application may be obtained at [http://www.collegehouses.upenn.edu/ra\\_ga\\_info/ga.html](http://www.collegehouses.upenn.edu/ra_ga_info/ga.html)

## Off-Campus Living

If you plan to live off-campus, there is a wide range of options and costs to consider in terms of location, convenience, type, condition of rental unit, and size. Sharing an apartment or a house, an option that is chosen by a significant number of students, can reduce costs.

Exploring Philadelphia's neighborhoods and talking to people who have been here for a while are great ways of finding an area that suits your needs. Other students in your department, the Office of Off-Campus Living (see below), or the staff at the Graduate Student Center can help you with neighborhood information.

## The Office of Off-Campus Services

**3702 Spruce Street, Stouffer Commons Philadelphia, PA 19104-6027**  
215-898-8500  
215-573-2061 (fax)  
[ocliving@exchange.upenn.edu](mailto:ocliving@exchange.upenn.edu)  
<http://www.upenn.edu/offcampusliving>  
Monday through Friday, 10:00 AM - 4:30 PM

The Office of Off-Campus Services assists Penn students throughout all stages of their off-campus living experience. OCS maintains an extensive database of rentals, updated daily. Listings include individual rental units, house share, sublet, and roommate opportunities.

OCS provides general information on housing-related issues such as rental costs, student demographics, temporary housing, leases, utilities, renter's insurance, transportation, safety, etc. OCS also reviews leases and offers counseling in landlord/tenant matters.

The user-friendly office, with computer terminals to run housing searches and telephones available for calling local landlords and realtors, can be your base while you look for housing.

## Renters Insurance

We encourage all students to purchase renter's insurance to protect your property against theft, fire and other hazards. Many leases require tenants to obtain renter's insurance and not doing so is a breach of the lease.

## Temporary Accommodations

If you come to Philadelphia to look for housing or arrive at Penn before your lease starts, you will need short-term accommodations. The Office of Off-Campus Services provides up-to-date information on temporary housing and hotels on their website. Reservations are necessary for most of these accommodations. The following hotels are located near campus in University City and have Penn rates: International House, Sheraton University City, the Inn at Penn, and Penn Tower Hotel. Visit the Off-Campus Services website for more information.

## Utilities

### Student Telephone Services

**3401 Walnut Street, Suite 357A Philadelphia, PA 19104-6228**  
215-746-6000  
[service-requests@isc.upenn.edu](mailto:service-requests@isc.upenn.edu)  
<http://www.upenn.edu/sts>

Student Telephone Services provides basic phone service to students living on campus. In most cases, each student living on campus is automatically signed up for service so it is available for you when you move into your room. To learn more about basic service and additional line features, please review the information on the web site.

### Verizon Telephone Service

**1717 Arch Street Philadelphia, PA 19103**  
1-800-640-4155  
<http://www.verizon.com>

Verizon provides local telephone service, access to a long distance company of your choice, and optional Internet service for students living off campus. To request service, visit the Verizon website or call Monday through Friday, 8 AM - 6 PM. If you would like information on programs for low income households, services for customers with special needs such as speech or hearing impairments, etc., please call Verizon.

### Cell Phone Vendor Partnerships

<http://www.upenn.edu/sts/services/cellular.html>

The University has partnered with AT&T Wireless to offer Penn students discounted cellular phone service. AT&T offers 10% discounts on regularly published retail rates as well as low-cost telephone equipment.

### PECO Energy Company

**2301 Market Street Philadelphia, PA 19101**  
1-800-494-4000  
<http://www.exeloncorp.com/ourcompanies/peco/pecores/>

If you need to start, stop or transfer your electrical service, you can do so by phone or online via PECO's website. There is an application fee for new service. Your credit history will be checked to determine if you will be required to pay a deposit.

# Welcome!

## Dear New Student,

Congratulations and welcome to Penn!

We are pleased that you are joining our vibrant graduate and professional student community. The Graduate Student Center staff would like to be of assistance as you plan your transition to Penn.

•The Graduate Student Center's New Student Orientation will include a series of programs designed to help you acclimate to Penn and Philadelphia. View the entire orientation schedule after July 1 at [www.gsc.upenn.edu/orientation](http://www.gsc.upenn.edu/orientation), and mark your calendar to attend as many events as possible.

•If you need housing, the Office of Off-Campus Services can help you. Go to their website (<http://www.upenn.edu/offcampusliving>) to find information on off-campus housing, step-by-step renting instructions, and landlord/tenant rights and responsibilities.

•The Graduate & Professional Student Campus Resource Guide has information about academic support services, student financial services, etc. You can access the Guide online at [www.gsc.upenn.edu/resources/guide](http://www.gsc.upenn.edu/resources/guide)

We also want to make sure you know what to do as soon as you arrive at Penn:

•During the first week of school you can get your PennCard at Campus Express (Houston Hall, 34th & Spruce); check Campus Express Online (<http://campusexpress.upenn.edu>) for specific dates and times. You can also get your card at the PennCard Center any other time (3451 Walnut Street, 150 Franklin Building, 215-417-CARD).

•Stop by the Graduate Student Center ([www.gsc.upenn.edu](http://www.gsc.upenn.edu)) at 3615 Locust Walk, where you can pick up copies of the Resource Guide, New Student Orientation calendar, and more information to assist in your transition to Penn.

•International students should also check in with International Programs ([www.upenn.edu/oip](http://www.upenn.edu/oip)) at 3701 Chestnut Street, Suite 1W.

Please don't hesitate to contact the Graduate Student Center at [center@gsc.upenn.edu](mailto:center@gsc.upenn.edu) or 215-746-6868 if you have any questions. We look forward to seeing you in the fall!

Sincerely,

Anita Mastroieni  
Director

DeAnna Cheung  
Assistant Director

## Let's go through each step together!

# Getting Started Living Here Getting Around



# Penn

UNIVERSITY of PENNSYLVANIA

*The University of Pennsylvania values diversity and seeks talented students, faculty and staff from diverse backgrounds. The University of Pennsylvania does not discriminate on the basis of race, color, sex, sexual orientation, gender identity, religion, creed, national or ethnic origin, citizenship status, age, disability, veteran status or any other legally protected class status in the administration of its admissions, financial aid, educational or athletic programs, or other University-administered programs or in its employment practices. Questions or complaints regarding this policy should be directed to the Executive Director of the Office of Affirmative Action and Equal Opportunity Programs, Sansom Place East, 3600 Chestnut Street, Suite 228, Philadelphia, PA 19104-6106; or (215) 898-6993 (Voice) or (215) 898-7803 (TDD).*

**GRADUATE STUDENT CENTER**  
at the University of Pennsylvania

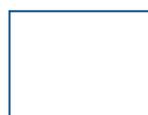


Graduate Student Center  
3615 Locust Walk  
Philadelphia, PA 19104  
(215) 746-6868

# ready for Penn



2009 - 2011



## Philadelphia Gas Works (PGW)

**1137 Chestnut Street  
Philadelphia, PA 19102**  
West Philadelphia office  
5230 Chestnut Street  
215-235-1000  
<http://www.pgworks.com>

If you need to start, stop or transfer your gas service, you can do so by phone or online via PGW's website. Your credit history will be checked to determine if you will be required to pay a deposit.

## Comcast Cable Company

**1500 Market St  
Philadelphia, PA 19102**  
1-800-COMCAST  
<http://www.comcast.com>

Comcast provides cable TV, Internet, and digital voice services. If you need to start, stop or transfer Comcast service, you can do so online via Comcast's website or over the phone. Start-up fees may apply.

## Philadelphia Water Revenue Bureau Municipal Services Building, Concourse Level

**1401 John F. Kennedy Blvd  
Philadelphia, PA 19102**  
215-686-6880  
<http://www.phila.gov/waterrev>

Most tenants will not need to pay their water bills because the cost is included in the rent. If you are responsible for the water bill, be sure to tell your landlord that you would like the water left on at your new residence; then arrange to have a last reading taken so that all previous billing can be finalized. You will need to bring several pieces of documentation to a customer service location. Please check the website for details.

## Eating

### Penn Dining Service

**3702 Spruce Street  
Stouffer Commons 1st Floor  
Philadelphia, PA 19104-6027**  
215-898-7585  
[dining@pobox.upenn.edu](mailto:dining@pobox.upenn.edu)  
<http://www.upenn.edu/dining>

Penn Dining offers several meal plan options, including ones for off-campus students. The dining plans allow you to dine a la carte at any of our retail facilities or enjoy all-you-care-to-eat meals in our dining halls—at any time during the school year. Vegetarian, vegan, and Kosher dining selections are always available.

You can log in to Campus Express Online at <http://campusexpress.upenn.edu/> and click on the "My Dining" page to sign-up for your meal plan or Dining Dollar\$, add additional Dining Dollar\$ or meals, and find out more about Penn Dining locations.

### Food Shopping

A few of the larger local supermarkets are:

- Freshgrocer located at 40th & Walnut
- Supreme Food Market at 43rd & Walnut
- Trader Joe's located at 2121 Market Street; entrance in back
- Whole Foods located at 20th & Callowhill and at 9th & South
- Super Fresh located at 10th & South; 5th & Pine; and 1851 S. Columbus Blvd.

There are many smaller grocery stores, mini-markets, and ethnic food stores located in local neighborhoods.

The major farmer's markets are:

- Clark Park Farmers Market, 43rd & Baltimore\*
  - Filtler Square Farmers Market, 23rd & Pine\*
  - Italian Market, 9th & Christian
  - Powelton Farmers Market, 37th & Lancaster\*
  - Reading Terminal Market, 12th & Arch
  - South Street West Farmers Market, 15th & South\*
  - Univ. Square Farmers Market, 36th & Walnut
- May through November

\*seasonal – for more information go to <http://www.thefoodtrust.org/php/programs/farmers.market.program.php>

## Child Care Information

### Resources for Students with Children

<http://www.gsc.upenn.edu/kids>

Visit the website for information about campus and community resources for students with children, including daycare options, schools, family-friendly Philly attractions and more.

## Health & Wellness

### Student Health Service

**3535 Market Street, Suite 100  
Philadelphia, PA 19104-4385**  
215-746-1032  
<http://www.vpul.upenn.edu/shs>

The Student Health Service (SHS) primary care section offers evaluation, initial treatment and follow-up care for acute injuries and illness, provides care for chronic health problems, dispenses selected prescription medication, administers routine and travel immunizations, provides an array of screening and preventative health services, and coordinates referrals to outside medical care as needed. The Women's Health section provides well-woman care, routine and emergency contraception, as well as evaluation and treatment of problems, preventative care and education.

Sports medicine evaluation, podiatry services, and nutrition counseling are also offered. Most office visits are covered by the Clinical Fee or by the Penn Student Health Insurance Plan.

SHS (Primary Care) hours during the academic year:

Monday 8:00 AM - 7:30 PM  
Tuesday 8:00 AM - 12:00 PM, 2:00 PM - 7:30 PM  
Wednesday 8:00 AM - 7:30 PM  
Thursday 10:00 AM - 5:30 PM  
Friday 8:00 AM - 5:30 PM  
Saturday 11:00 AM - 4:30 PM

Women's Health hours during the academic year:

Monday 9:00 AM - 7:30 PM  
Tuesday 9:00 AM-12:00 PM, 2:00 - 4:30 PM  
Wednesday 9:00 AM - 4:30 PM  
Thursday 10:00 AM - 4:30 PM  
Friday 9:00 AM - 4:30 PM

The Student Health Service operates on an appointment system. Appointments may be scheduled in advance for non-urgent requests or same day for medical problems requiring urgent attention. If SHS is closed, students with acute medical problems may call a clinician for advice (at the main number) or go directly to the HUP emergency room. Charges are not covered by SHS, but can be billed to insurance.

The University has a number of health-related requirements for students, including completion and submission of health and immunization records, coverage for outpatient medical care through the Student Health

Service and maintenance of health insurance coverage for in-patient and catastrophic care. Visit the website for more information.

### Counseling & Psychological Services

**133 South 36th Street 2nd Floor  
Philadelphia, PA 19104-3246**  
215-898-7021  
[caps@pobox.upenn.edu](mailto:caps@pobox.upenn.edu)  
<http://www.vpul.upenn.edu/caps>

CAPS provides professional psychological and psychiatric services to students who are having personal problems involving social, emotional, academic, and career issues. The most frequent concerns are poor academic performance, stress management, depression, anxiety, low self-esteem, eating problems, drug and alcohol abuse, racial/ethnic identity issues, relationship conflicts, sexual identity concerns, career conflicts and loss/grief.

The unique circumstances and concerns of graduate and professional students are recognized and addressed by CAPS staff in individual and group workshop sessions. A dissertation support group, graduate women's groups, and groups addressing interpersonal relationships and sexual orientation are provided. CAPS also offers workshops on topics like feeling confident in academia and secrets to grad school success.

Walk-in emergency/urgency service is available every weekday from 9 AM to 5 PM. These services are free.

### Office of Health Education

**3611 Locust Walk, 3rd Floor  
Philadelphia, PA 19104-6223**  
215-573-3525  
[HealthEd@pobox.upenn.edu](mailto:HealthEd@pobox.upenn.edu)  
<http://www.vpul.upenn.edu/ohe>

The Office of Health Education provides risk reduction and public health promotion services including educational workshops, health awareness events and campaigns, academic courses, and trainings. In addition, OHE provides on-site wellness services including massage, Reiki, acupuncture, individualized stress reduction counseling and an innovative smoking cessation program called WholeBreath. Classes in meditation, yoga and other stress reduction techniques are offered throughout the year. Check OHE's website for their latest research on the connection between health issues and academic performance, campus health resources and the calendar of events. Sign-up for OHE's monthly newsletter for relevant news articles and other information.

### Penn Recreation

215-898-6100  
[memserve@pobox.upenn.edu](mailto:memserve@pobox.upenn.edu)  
<http://www.upenn.edu/recreation>

Health and fitness facilities, structured sport, and other recreational programs are available to graduate and professional students for a fee.

## Safety and Security

### Division of Public Safety

**4040 Chestnut Street  
Philadelphia, PA 19104-3020**  
Information: 215-898-7297  
Emergencies: 215-573-3333 or 511 from campus phone  
<http://www.publicsafety.upenn.edu>

### Special Services Unit / Victim Support

215-898-4481

### 24/7 Walking Escort Service

215-898-WALK (9255)

Penn's Division of Public Safety (DPS) is responsible for providing comprehensive safety and security services for the Penn Patrol Zone from 30th to 43rd Streets and Market to Baltimore Streets. The Division delivers a comprehensive and integrated safety and security program in partnership with the community they serve.

### UPennAlert

The UPennAlert Emergency Notification System enables fast and efficient dissemination of critical information to members of the University community during a major emergency via text messaging, voicemail and email. All new students should register or update their contact information. All information is secure and confidential.

Access Penn InTouch via the Penn Portal at [http://www.upenn.edu/penn\\_portal](http://www.upenn.edu/penn_portal) to update your information.

### Safety Tips:

- Do not leave items unattended
- Properly secure your personal items
- Do not leave rooms unlocked
- Report suspicious activity immediately to Penn Police at 215-573-3333 or 511 from any campus phone
- Utilize Penn's Walk and Ride Services when possible

For more information on Emergency Preparedness, Property Registration, Safety Presentations and other valuable resources visit [www.publicsafety.upenn.edu](http://www.publicsafety.upenn.edu).

## Banking & Finance

### Student Financial Services

**100 Franklin Building  
3451 Walnut Street  
Philadelphia, PA 19104-6270**  
215-898-1988  
[sfsmail@sfs.upenn.edu](mailto:sfsmail@sfs.upenn.edu)  
<http://www.sfs.upenn.edu>

Penn coordinates all aspects of student finance in one office—Student Financial Services (SFS). SFS comprises financial aid, payment option programs, billing, loan processing and a counselor center. For more information on financing your education, visit the website or check with your individual graduate or professional school.

### Direct Deposit

Penn encourages students to enroll in direct deposit to expedite payments from University employment or refunds from financial aid funds. You can enroll online via the SFS website. Your checking or savings account must be with a U.S. financial institution; accounts in foreign financial institutions are not accepted.

### Banks

The following is a list of banks close to campus.

Citizens Bank  
134 South 34th Street; 215-387-1900

TD Bank  
3735 Walnut Street; 215-387-1000

Sovereign Bank  
3131 Market Street; 215-382-8005

PNC Bank  
3535 Market Street; 215-823-2330

PNC Bank  
34th & Civic Center Boulevard - Children's Hospital of Pennsylvania (CHOP); 215-823-2330

PNC Bank  
40th & Walnut; 215-823-2330

Student Federal Credit Union at the University of Pennsylvania  
3401 Walnut Street, Suite 431A; 215-898-9697

Student Federal Credit Union at the University of Pennsylvania  
Penn Bookstore, Second Floor; 3601 Walnut Street

Wachovia / Wells Fargo  
3431 Chestnut St; 215-222-2139

## Philadelphia Resources

Visit [www.gophila.com](http://www.gophila.com) and [www.philly.com](http://www.philly.com) for more information about your new city.

## Getting Around

### Campus Transit

#### Penn Transit Services

**3219 Walnut Street  
Philadelphia, PA 19104-6201**  
215-898-RIDE (7433)  
[transit@pobox.upenn.edu](mailto:transit@pobox.upenn.edu)  
<http://www.upenn.edu/transportation>

Penn's Department of Transportation and Parking provides transportation around the core of the campus, West Philadelphia and Center City. Services include The PennBUS, Penn Shuttle Service, Penn Accessible Transit (PAT), and LUCY (Loop Through University City). All services are free of charge with a valid PennCard. Information and brochures about these services are available at all PennTransit stops, in the Division of Public Safety, in the Department of Transportation and Parking, and online.

The PennBUS East is an evening bus service which runs Monday through Friday between 5:00 PM and 12:30 AM, serving Center City (along Chestnut St., 23rd St., South St., 20th St., and Walnut St.). The PennBUS West is an evening bus service which runs Monday through Friday between 4:45 PM and midnight, serving West Philadelphia (along 42nd St., Baltimore Ave., Springfield Ave., 48th St., and Spruce St.). Both PennBUS East and PennBUS West operate on a fixed schedule and pick up passengers at designated Transit Stops along their routes on campus and deliver passengers to any controlled intersection (stop sign, traffic light) along their respective routes off campus.

The Penn Shuttle Service provides "door to door" rides from and to the core of campus within defined boundaries in West Philadelphia and Center City. In general the shuttles run between 6 PM and 7 AM, but operations are different for each shuttle service (West, North and East). Please consult the website or a Penn Transit Brochure for hours and days. During late hours or when off-campus call 215-898-RIDE.

The Penn Accessible Transit Service (PAT) is a fully accessible vehicle with low entrance step, wheelchair ramp, lock down spaces, and passenger seats, providing mobility for persons with permanent or temporary disabilities. To register your disability, obtain approval to use the Handivan, and receive schedule information, contact Student Disabilities Services at 215-573-9235 or 215-746-6320 (TDD).

LUCY (Loop Through University City) offers free transportation from the 30th Street Train Station to campus. LUCY runs Monday through Friday from 6 AM to 7 PM, except major holidays.

#### Penn Walking Escort

215-898-WALK (9255)  
<http://www.business-services.upenn.edu/transportation/partnership/escort.html>

Uniformed professional security officers provide Walking Escort Service to campus locations 24 hours per day, 7 days per week. Escorts will accompany you from one campus location to another, to a Penn Transit Stop, or to an on-campus SEPTA transit stop.

## Public Transportation

### SEPTA Mass Transit

**1234 Market Street  
Philadelphia, PA 19107**  
215-580-7800  
<http://www.septa.org>

The public transportation system in and around Philadelphia is operated by the Southeastern Pennsylvania Transportation Authority (SEPTA). SEPTA maps and schedules are available online, in the local telephone book, at the Graduate Student Center, the Penn Bookstore, and most stations. For directions from your location to any other part of the city, call SEPTA or visit their website.

A one-way SEPTA fare is \$2, a transfer is 75 cents, and you must always have exact change. SEPTA tokens are cost-effective because a token costs only \$1.45 for a one-way fare. Tokens can be purchased at the Penn Bookstore, the Student Federal Credit Union, and at token machines in various buildings on campus. Please note: SEPTA rates are subject to change.

Penn Transportation and SEPTA cosponsor the Compass Program, which discounts city-wide or regional transit passes to Penn students if you plan to use SEPTA every day. For more information about the Compass Program, visit <http://www.business-services.upenn.edu/transportation/partnership/compass.html>

## Car Sharing and Car Pooling

If you need a car only sporadically, car sharing is an affordable option. You pay for the car by the hour and don't have to worry about parking or maintenance. Penn has partnered with Philly Car Share ([www.phillycarshare.org](http://www.phillycarshare.org)) for car sharing and with AlterNetRides for car pooling. For more information, see Partnership Programs at [www.business-services.upenn.edu/transportation](http://www.business-services.upenn.edu/transportation)

## Parking at Penn

### Transportation and Parking Services

**3401 Walnut Street, Suite 447A  
Philadelphia, PA 19104-6228**  
215-898-8667  
[parking@pobox.upenn.edu](mailto:parking@pobox.upenn.edu)  
<http://www.business-services.upenn.edu/parking>

Parking anywhere in Philadelphia is a challenge, especially on campus. If you are planning to bring a car with you and hope to park it daily in a University lot, contact the Parking Office to learn about fees and available spaces. Since parking spaces are extremely limited, we advise you to make your arrangements as soon as possible. Maps of campus parking at nearby garages and lots are available in the Parking Office and at <http://www.facilities.upenn.edu/mapsBldgs>

If you need to park on campus infrequently, you can usually use a nearby garage for about \$13-\$25/day. Metered parking on the street is usually limited to 2 hours and generally costs 25 cents for every 15 minutes. Parking on many streets is restricted during rush hours; make sure you check the signs before you put money in the meter.

## School Contacts

Questions about your academic requirements, tuition and financial aid, etc., should be directed to your school. Here is a list of contacts:

### Annenberg School for Communication

<http://www.asc.upenn.edu>  
Academic and Student Affairs: Joanne Murray  
3620 Walnut Street, Philadelphia, PA 19104-6220  
phone: 215-573-6349  
email: [jmurray@asc.upenn.edu](mailto:jmurray@asc.upenn.edu)

### Arts and Sciences, Graduate Division

<http://www.sas.upenn.edu/gas>  
Student Affairs: Patricia Rea, Associate Director for Admissions  
Suite 322A, 3401 Walnut Street, Philadelphia, PA 19104-6228  
phone: 215-898-8101; fax: 215-573-8068  
email: [patrea@sas.upenn.edu](mailto:patrea@sas.upenn.edu)  
Computer Support: <http://www.sas.upenn.edu/computing/services/students.html>

### Arts and Sciences, College of Liberal and Professional Studies

<http://www.sas.upenn.edu/LPS>  
3440 Market Street, Suite 100, Philadelphia, PA 19104-3335  
phone: 215-898-7326  
email: [lps@sas.upenn.edu](mailto:lps@sas.upenn.edu)

### Biomedical Graduate Studies

<http://www.med.upenn.edu/bgs>  
Student Affairs: Sara Macro Forrester  
160 BRB II/III, 421 Curie Blvd, Philadelphia, PA 19104-6160  
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### Dental Medicine

<http://www.dental.upenn.edu>  
Student Affairs: Susan Schwartz  
240 South 40th Street, Philadelphia, PA 19104-6030  
phone: 215-898-4550  
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Computer Support: 215-898-8957 or [sdmhelp@dental.upenn.edu](mailto:sdmhelp@dental.upenn.edu)

### Design

<http://www.design.upenn.edu>  
Student Affairs: Patricia Woldar  
102 Meyerson Hall, 210 South 34th Street, Philadelphia, PA 19104-6311  
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email: [pwoldar@design.upenn.edu](mailto:pwoldar@design.upenn.edu)  
Computer Support: 215-898-3160 or [ithelp@design.upenn.edu](mailto:ithelp@design.upenn.edu)

### Education

<http://www.gse.upenn.edu>  
Academic and Student Affairs: Lois MacNamara  
3700 Walnut Street, Philadelphia, PA 19104-6216  
phone: 215-898-7019  
email: [loism@gse.upenn.edu](mailto:loism@gse.upenn.edu)  
Computer Support: 215-898-1847 or [help@gse.upenn.edu](mailto:help@gse.upenn.edu)

### Engineering

<http://www.seas.upenn.edu/grad>  
Coordinator for Academic Affairs: Elizabeth Gentner  
Towne Building, Room 111, 220 South 33rd Street, Philadelphia, PA 19104-6391  
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email: [gentner@seas.upenn.edu](mailto:gentner@seas.upenn.edu)  
Computer Support: 215-898-4707 or [cets@seas.upenn.edu](mailto:cets@seas.upenn.edu)

### Law

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Student Affairs: Gary Clinton  
Law School, Room 101, 3400 Chestnut Street, Philadelphia, PA 19104-6204  
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email: [gclinton@law.upenn.edu](mailto:gclinton@law.upenn.edu)  
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### Medicine

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email: [wagnerb@mail.med.upenn.edu](mailto:wagnerb@mail.med.upenn.edu)  
Computer Support: Marco Onorato, 215-898-8158 or [onorato@exchange.upenn.edu](mailto:onorato@exchange.upenn.edu)

### Nursing

<http://www.nursing.upenn.edu/students>  
Student Affairs: Office of Student Services  
Suite M-18, Claire M. Fagin Hall, 418 Curie Boulevard  
Philadelphia, PA 19104-6096  
phone: 215-898-4150  
email: [advisor@nursing.upenn.edu](mailto:advisor@nursing.upenn.edu)  
Computer Support: 215-898-5981 or [helpis@nursing.upenn.edu](mailto:helpis@nursing.upenn.edu)

### Social Policy and Practice

<http://www.sp2.upenn.edu>  
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### Veterinary Medicine

<http://www.vet.upenn.edu>  
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Suite 106 , 3800 Spruce Street, Philadelphia, PA 19104-4192  
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Computer Support: [student-help@vet.upenn.edu](mailto:student-help@vet.upenn.edu)

### Wharton MBA Program

<http://spike.wharton.upenn.edu/mbaprogram>  
Student Affairs: Dr. B. Kembrel Jones, Deputy Vice Dean of Student Life  
Wharton Graduate Division  
300 Jon M. Huntsman Hall  
3730 Walnut Street, Philadelphia, PA 19104  
phone: 215-898-7604  
email: [kembrel@wharton.upenn.edu](mailto:kembrel@wharton.upenn.edu)  
Computer Support: 215-898-8600 or [consultant@wharton.upenn.edu](mailto:consultant@wharton.upenn.edu)

### Wharton Doctoral Program

<http://www.wharton.upenn.edu/doctoral>  
Wharton Doctoral Office  
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